



2025 Public Guardian Executive Summary

		Jan	Feb	Mar	Apr	May	Jun	Jul	Aug	Sep	Oct	Nov	Dec	Monthly Average	2025 Actual through March
Case Information															
	Total Proposed Cases	25	25	24										25	74
	Appointed Cases	17	16	19										17	52
1	Pending Appointment Not Appointed	-	2	1										6	3
	Total Processed Guardianship Cases	877	878	890											19
2	Ongoing Guardianship Person & Estate (P & E) Cases	843	842	849										845	
	Ongoing Guardianship Estate Only & Special Cases	34	36	41										37	
	Deceased/Terminated Guardianship Cases in Month	15	11	13										13	39
	Total Processed Representative Payee Cases	85	85	84											
	Representative Payee Wait List	24	15	20											
	# of Representative Payee Visits/Contact	32	31	41										35	104
Monthly Contacts															
	Actual Guardianship Monthly Contacts	707	717	718										714	2,142
	Expected Guardianship Monthly Contacts	700	708	708										705	2,116
3	% of Monthly Contacts Made	101.00%	101.27%	101.41%											
	Special, Estate & Person Only Monthly Contacts	8	11	15										11	34
Legal Activity															
	Total Accountings Processed	19	26	37										27	82
	# of Court Appearances by PG on behalf of PP	63	45	38										49	146
Asset Management															
4	Cases with Assets Over \$10,000	162	166	170										166	
	Cash Assets Managed for PP by Office (Internal)	\$11,184,262	\$10,573,002	\$11,187,388										\$10,981,551	
	Value of Assets Invested on behalf of PP (External)	\$10,909,050	\$10,581,516	\$9,947,456										\$10,479,341	
	PG Total Billable Hours Worked	2,059	2,129	2,081										2,090	6,269
	PG Total Billable Hours Charged	\$207,724	\$211,242	\$204,839										\$207,935	623,805
	PG Fees Contributed to the General Fund		\$156,984												\$156,984
	# of Invoices Processed on behalf of PP	2334	2197	1709										2,080	6,240
	Total Value of Invoices Processed	\$1,613,626	\$1,807,292	\$1,542,558										\$1,654,492	\$4,963,476
Customer Service Activity															
5	# of Telephone Calls Presented	3,105	2,928	3,266										3,100	9,299
	% of Call Response Time	88.16%	90.88%	93.93%											

1. These numbers will fluctuate month to month as appointments are not made on all cases at the first hearing or within the month received.

2. Ongoing person & estate guardianship vs. special/estate only/person only:

Person & Estate - The individual requires assistance with medical decisions and financial decisions; contact is made monthly with the pp.

Special - Limited time or limited purpose such as applying for benefits; Estate only - Financial decisions only; Person only - Medical decisions only; contact may be monthly or quarterly with the pp.

3. Percentage may be over 100% if a visit was made in the month a pp dies.

4. Fluctuations in assets are due to new cases and case closures.

5. To attain a 100% response rating, staff must answer 70% of the calls within 5 seconds.

Please note: PP within this spreadsheet references protected person.